

# SUMMER 2ND QUARTER NEWS

**Clearlake Oaks -  
Glenhaven Business  
Association  
FIREWORK DISPLAY**

**JUNE 2023**

**Sign up for eBill**



Go Paperless! Sign up to receive your monthly statement via email the same day it's processed!



Its drying season! We dry bio-solids at the Wastewater Treatment Plant in preparation for them to be transported to the Yolo County Landfill



We continue to strive for safety! Refreshing the paint color on our backup clarifier and railings.



**UPCOMING BOARD MEETINGS**

- July 20, 2023
- August 17, 2023
- September 21, 2023
- October 19, 2023

## BOARD OF DIRECTORS

- V. President Stanley Archacki
- Director Samuel Boucher
- Director Michael Herman
- Director James Burton
- VACANT

### Your CCR Provides Need-To-Know Information

SUCH AS:



Where your water comes from—such as an aquifer, lake, river, or other source.



A list of regulated contaminants that the CWS detected and the level.



Potential health effects from consuming contaminated water and additional safeguards against water-related illnesses.



Contaminant levels in your CCR compared to national standards and any violations of health-based standards.

Clearlake Oaks Boat Launch Ramp  
July 2, 2023 | Dusk

The 2022 Consumer Confidence Report will be available online and in our office June 30, 2023. If you would like a copy, give us a call or email!

way to Beach →



Pay your bill 24/7 with our Dial-By-Phone option, simply call (707) 216-2006



Notice a leak repair at the corner of E. Highway 20 and High Valley Road? This main break affected approximately 18 customers.



## Sign Up for Automatic Bill Pay

Avoid the worry of potentially missing a due date by signing up today. Enrollment is quick, easy, and without a service fee or charge. For more information, please call our office or visit <https://www.clocwd.org/bill-payment>



AutoPay

### TALK TO US

(707) 998-3322  
Customerservice@clocwd.org  
[www.clocwd.org](http://www.clocwd.org)  
12952 E. Highway 20  
P.O. Box 709  
Clearlake Oaks, CA 95423  
Office Hours M-W  
8:00 AM-3:30 PM



Don't allow water theft in your neighborhood, this is a crime! Report any attempts of water theft 24/7 to (707) 998-3322



# Attention: Rate Change July 1, 2023

On June 22, 2021, the Clearlake Oaks County Water District Board of Directors adopted a resolution establishing a five-year schedule of Water and Sewer rates. The next scheduled rate change is July 1, 2023 and will be reflected on the July 2023 billing statement.



## A message from the General Manager Dianna Mann



We are going into this summer with an almost full lake we currently sit at a Rumsey level of 6.16 up from a low of -2.6 in late November.



The closing of the second quarter of 2023 already. With summer officially here, the hot weather will be upon us very soon. Even though we experienced a very cool spring this year, summer will bring higher temperatures and higher water demand. With the lake level higher than it has been in years, and the recent rains brought an ease to the drought, conserving water is and should always be a priority, actually, it should be a life style. Never leave a hose running without a nozzle and always water before 10 a.m. Use timers for watering, and never, never allow a leak to continue without fixing it. Water continues to be our most precious commodity and working together to conserve it will benefit everyone.

Our \$8,282,430.00 USDA project is finally 100% completed. This is probably repeating myself, however, I am so excited that so much has been accomplished in our District in the past seven years. New meters, backflow devices, extended water intake pump, new DMA's (digitally metered area), new holding tanks, along with redundancy pumps for our Cerrito area just to name a few. On the sewer side, a new clarifier, refurbished lift stations complete with new electrical panels, along with new sewer pipe lining. Again, completing all these projects, plus some I didn't mention, through floods, wildfires, and a drought, is just amazing.

The fourth of July is nearing, and even though fireworks are beautiful and a great way to celebrate our nations independence, they are extremely dangerous in some situations. Please obey all laws and keep fire safe. A small fire can quickly grow to an out-of-control fire that can change a person's life in a blink of an eye.

Mary-Margaret Medeiros, an eight year director serving as our Board President has resigned. The District would like to thank Margaret for all her hard work and dedication during her time on the Board and that we will all miss her. The Board will be appointing a candidate to fulfill her unexpired term.

In closing, I have been invited to be the guest speaker at the East Region Town Hall meeting on August 2 starting at 4 p.m. at the Moose Lodge. If you have any questions regarding the water/wastewater system, I will be happy to answer them.

Next time we talk it will be almost fall. I hope everyone has an amazing summer!

We ask that you always drive safe and be cautious of your surroundings. Fire Hydrants continue to be hit throughout the year, please call our office with any reports of a broken or misused fire hydrant. The cost to repair and replace hydrants are steadily increasing.



## Annual Backflow Testing is Required by the State of California!

CLOCWD would like to remind residents and local business owners that the State of California requires the installation and annual testing of backflow devices. This compliance testing must be performed by a certified backflow tester. The annual deadline for test compliance submission is December 31, 2023. You are required to have a backflow device should you have: secondary source of water supply (IE: Lake, river, stream), fire lines, in-ground swimming pool, or a private well that is interconnected with the public water supply.

**What is a backflow device?** Backflow devices are mechanical doublecheck valves that prevent the water flow from reversing during a loss of water pressure. This loss can be caused by firefighter use or a water main break. These devices must be tested annually to make certain they are functioning properly. Backflow devices protect against potential contamination of the public water supply during times of fluctuating pressure. The District encourages residents to arrange for a AWWA certified backflow tester to conduct their annual backflow test and avoid any penalties for noncompliance. Residents must submit a copy of the backflow report to the District. CLOCWD keeps an up-to-date list of local California licensed backflow testers, which is included in the annual testing reminder. Please contact CLOCWD at (707) 998-3322 with any questions you may have regarding backflow.



A reduced pressure zone device typically installed at commercial properties.



A double-check valve device typically installed at residential properties.